



MEDIA RELEASE

24 May 2024

Palais Management Committee – Findings Released

On 6th March 2024, the Huon Valley Council temporarily took over operations of Franklin's Palais Theatre after serious allegations were provided to Council.

Investigation of the allegations has been finalised.

On the balance of probabilities, it was determined that no serious allegations were found to be substantiated.

Included was the assessment of Council's policies and procedures pertaining to volunteers, and the recommendations identify a need for improvements to support and educate volunteers including those on Committees. Significantly, while Council supports and recognises the role of the community to report issues, we need to improve our complaint handling and issue resolution processes.

The recommendations will be fully adopted by Council and will be further considered when finalising the wider Hall Management Review.

After discussions with the Palais Management Committee members, the Palais Theatre will continue under Council's direct management until all recommendations are in place and the wider Hall Management Review has concluded.

Council acknowledges this process has been extremely difficult for all stakeholders. We wish to thank the Committee and community for their contribution and patience during the process.

Council now considers all allegations resolved and the matter closed.

For more information: Mayor Sally Doyle (03) 6264 0300